



Workbook for Improving Maintenance and Reliability Through Cultural Change Workbook

Stephen Thomas

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In *Improving Maintenance and Reliability through Cultural Change* Steve Thomas explains to middle managers in the manufacturing and process industries how to improve maintenance and reliability performance at the plant level by changing their organization's culture. In so doing he demystifies the concept of organizational culture and links it with the eight elements of change: leadership, work process, structure, group learning, technology, communication, inter-relationships, and rewards. He goes on to effectively demonstrate how to break the cycle of failed improvement programs and instead use cultural change to help make significant and lasting improvements in plant performance.

- Contains exercises that will provide an in-depth understanding of the material as it relates to the specific circumstances of your organization.
- Logically organized, so that the workbook chapters complement the corresponding chapters in the book.
- Works as an effective group-learning tool to use with your peers and managers to help you collectively think about the book's key concepts and relate them to your efforts.
- Provides chapter summaries through definitions, charts, and lists.
- Includes valuable forms that can be copied and used to work through the change process.
- Contains numerous writing exercises, checklists and work activities, helping to clarify the issues that exist within your organization.
- Includes an ongoing case study that simulates the change process.

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